

<b>Material Return Form</b> <i>Forma de Material de Retorno</i>		<b>RMA:</b> <b>Ticket#:</b>	
<p>To allow our Service Support Team to respond more efficiently to your request, we kindly ask you to complete this form by providing the requested information.</p> <p><b>Please do not return any material before receiving an RMA number, the number must be written on the box or on the device.</b></p> <p><b><u>If you want to do this process faster, please send us the Return Label with your device</u></b></p>		<p>Comments:</p> <ol style="list-style-type: none"> <li>1. Böning is not responsible for any problems with transportation.</li> <li>2. If the service/repair quote is not approved and there is no acquisition of a new module, customer will be charged \$300.00 for diagnostic report.</li> <li>3. Once the equipment is received, a preliminary evaluation will be performed and compared with the problem description presented by the customer. In case of disagreement between the problem description and the preliminary test report, the customer will be contacted and a new quotation might be necessary. On the preliminary evaluation, Böning USA will determine if a warranty claim is approved</li> </ol>	
<b>Client / Company Name:</b> <i>Cliente/ Nombre de la Compañía:</i>			<b>Represented by:</b> <i>Representado por:</i>
<b>Invoice Address:</b> <i>Dirección de facturación:</i>			
<b>Shipping Address (if different from above):</b> <i>Dirección de envío (Si es diferente a la de arriba)</i>			<b>Contact (phone / Email):</b> <i>Contacto (Telefono / Email)</i>
<b>Reference No (if any), e.g. ship name, project name, Order no.</b> <i>Nro. Referencia, como nombre del bote, proyecto, Numero de orden</i>			
<b>Component description:</b> <i>Descripción de la parte:</i>	<b>Part No./Nro. de parte</b>	<b>Serial No./Nro Serial:</b>	<b>Quantity/ Cantidad</b>
<b>Enclosed accessories:</b> <i>Accesorios incluidos:</i>		<b>Additional Information (Engine Hours)/información adicional Horas del Motor</b>	
<b>Description of fault / reason for return:</b> <i>Descripción de la falla/razón del regreso:</i>			
<input type="checkbox"/> Warranty /Garantia <input type="checkbox"/> Non-Warranty /No Garantia <input type="checkbox"/> Repair/Reparacion			
<b>Date/ Fecha:</b>	<b>Customer Signature/ Firma Cliente</b>		<b>Boening Agent Signature</b>
Please return this complete form to: <a href="mailto:service.usa@boening.com">service.usa@boening.com</a>			